

- No upfront software cost
 - No contract period
- · No obligations Opt out at any time
 - 100% Tax deductible
 - Expenditure equals revenue ROI
 - · No interest on monthly payments
 - · Current version always available
 - Upgrades included
- Phone and email support included during business and afterhours
 - Vendor accountable to product and support
 - Add modules or extra licenses to manage peak periods on a month by month basis
 - Ability to trail add on modules prior to purchase ie marketing module

UPFRONT SOFTWARE PURCHASE

- Upfront license costs
 - Outright purchase
- Substantial investment lost if not happy
- Amortised over 5 years of product lifetime
 - · High initial investment
 - On-going interest payments if software purchase financed. Penalties apply for early opt out or late payments.
 - Value diminished of software if not upgraded. delay in upgrade limits access to new interfaces or functionalities.
 - Additional charges for upgrades
 - Additional charges for all support
 - No ongoing accountability after product purchased
 - Required to purchase outright any additional licenses